

Virtual Survey

Introduction and Preparation Guide

You're going to love the convenience of receiving your moving quote remotely!

PEACE OF MIND

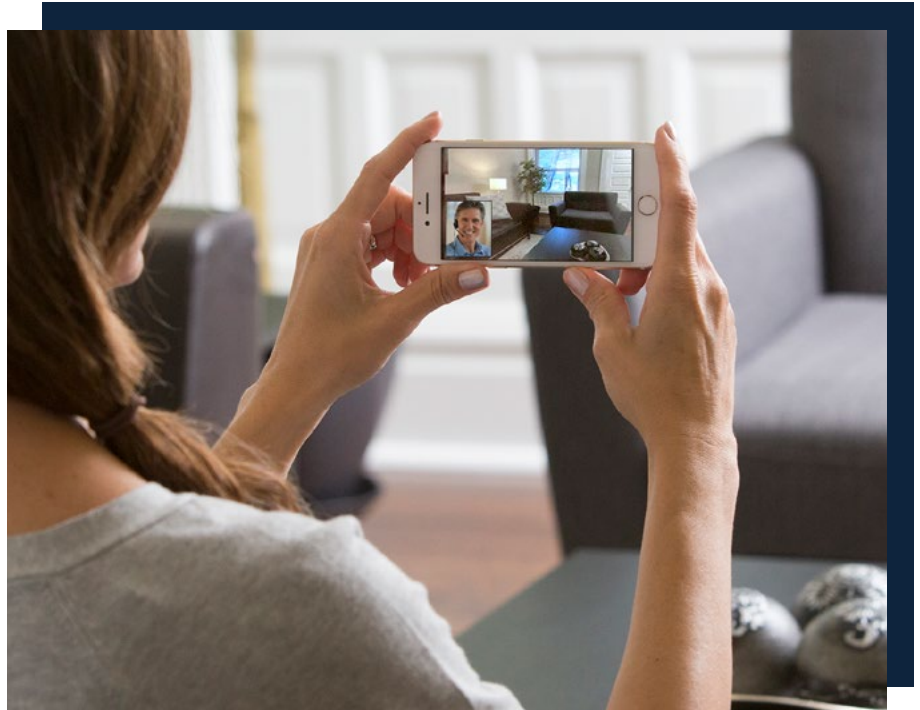
Schedule your Virtual Survey whenever it's convenient for you (including evenings and weekends), without the need for a consultant to visit your home.

SPEED

Our Virtual Survey allows us to get your moving quotes to you faster, and you can rest easy knowing all communications are secured.

QUALITY

We can provide the same accuracy and service as an in-person appointment. The only difference is you're talking to your consultant by video call.



Here's a snapshot of what to expect:

1. Schedule a virtual survey appointment and receive a link to download our Virtual Survey app.
2. Click the appropriate link for your device and download the Virtual Survey mobile app.
3. At the scheduled time, launch the app to connect with your United consultant who will conduct the survey via video chat.
4. The consultant will provide you with a moving quote.

[Click here to learn more about our moving services.](#)
See the following page for a step-by-step prep guide.



VIRTUAL
—SURVEY—



Your consultant will walk you through your home (using the camera on your phone to view your belongings) and determine how much it will cost to perform your move. Use these checklists to help prepare for your virtual appointment:

Prepare your home

- Determine which items you are moving; your consultant will need to know exactly what is going to be moved.
- Be prepared to show your consultant every room in your house, including all storage spaces. Don't forget your garage, shed and yard.
- Open all cabinets and closets before your Virtual Survey to expedite the estimating process.
- Identify any high-value items that are greater than \$100 per pound (antiques, fine china, designer apparel, etc.). Also, indicate any breakables that you may have.
- Have a tape measure with you. Your consultant may need you to measure items for increased accuracy.
- The consultant will need you to go outside of your house, regardless of weather conditions, to evaluate accessibility for your moving truck and crew.
- Do you have offsite storage? We're able to upload photos or videos to include those items in the estimate.

Prepare your mobile device

- Make sure your mobile device is fully charged and has an active Wi-Fi (wireless internet) connection.
- Turn on the lights in every room prior to your Virtual Survey. This will help the camera stay in focus throughout the entire estimate.

